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The Direct Debit Guarantee



This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme.

If there are any changes to the amount, date or frequency of your Direct Debit Ravelston Sports Club will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Ravelston Sports Club to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit by Ravelston Sports Club or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when Ravelston Sports Club asks you to.

You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

This guarantee should be detached and retained by the Member